

# Special Service Request Application

We care for our passengers and would provide all possible assistance during their travel with us. Please let us know your request by submitting the form at least 72 hours prior to your scheduled departure flight.

Personal Information	Description
*Title	
*Last Name	
*First Name	
*Mobile Number	
*Email Address	

Original Flight Information	
*Flight Number	
*Origin	
*Destination	
*Travel Date	
*Ticket Number	
GBA Booking Reference number	

\*Mandatory Field.

Type of assistance required (Please click the applicable box(es))
Wheelchair Services Can manage steps, require assistance to and from the gate, and does not need assistance in cabin Cannot manage steps, need assistance to the aircraft door but does not need assistance in cabin Unable to walk but can use a passenger seat with the backrest in the upright position, and travel with assistant/companion Bring along your own wheelchair **
Portable Oxygen concentrators (POCs) (with product manual)
Medical Devices** / Medical assistance (With medical certificate)
Service Dog (must be fully accredited by Assistance Dogs International, Assistance Dogs Europe or International Guide Dog Federation (IGDF))
Other Special Assistance needed

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大灣區航空  
GREATER BAY AIRLINES



Please state the special request:

\*\* For passenger who plans to bring along their own wheelchair and medical device(s) equipped with lithium batteries please read the details:  
<https://www.greaterbay-airlines.com/hk/en/manage/our-services/baggage.html#accordion-96b35072d0-item-af8d484cda>

I understand and agree the Collection and Uses of Personal Information by Greater Bay Airlines. For our Privacy Policy please click here:  
<https://www.greaterbay-airlines.com/hk/en/legal-privacy/privacy-policy.html>

\*Please send the complete for to [Service@greaterbay-airlines.com](mailto:Service@greaterbay-airlines.com) and allow 3 working days for the processing your request.